

# GET TO KNOW **YOUR** SITEX CUSTOMER SERVICE & SALES REPRESENTATIVE

**My Name: Louie Hopf**

**Date of Hire: May 17, 1999**

**Route Territory: Gibson, Dubois, & Orange**

## **Our Customer Service Credo:**

SITEX Corporation is founded on providing quality products and service of the highest standards.

As dedicated service providers we will anticipate and understand the expectations of our customers, exploring all options and possibilities to best fulfill their expressed and unexpressed needs.

We pledge to continuously improve accuracy, timelines and follow up through innovation and honest hard work. We are passionate in developing successful life-long relationships with our valuable internal and external customers.

**My Goal:  
100%  
Customer**

## **About Me:**

**Favorite Sports Team: USC Trojans**

**Favorite Vacation Spot: Different Places Every Year**

**Hobbies & Interest: Sports & Religion**

**Fondest Memory: The Birth of my Son**

**Biggest Work Accomplishment: Winning the James H. Sights Award**

**Idea of Great Customer Service: Taking Care of my Customers**

## **You Can Count On Me To:**

- **Deliver Quality Products**
- **Promote Current and New Products**
- **Respond to Customer Inquiries**
- **Identify and Correct all Product Related Problems**
- **Maintain Proper Inventory Levels**
- **Practice Safe Work Habits**



[www.sitex-corp.com](http://www.sitex-corp.com) or 1.800.278.3537